Name:



Communication is an important part of the workplace. We need to try to speak and write appropriately for the setting and audience we are dealing with. For the questions below, evaluate how you speak in more formal situations.

When I am speaking, I make eye	When I am speaking, I vary the pace
contact with the audience.	of my speaking so it is clear but not
	too slow.
□ always	
	□ always
□ usually	
	□ usually
□ sometimes	
□ never	
	□ never
When I am speaking, I vary the volume	I always think about using formal
of my voice to reflect the message I	language in appropriate situations.
of my voice to reflect the message I am sending.	language in appropriate situations.
	language in appropriate situations.
am sending.	
am sending.	□ always
am sending.	□ always □ usually
am sending. always usually	□ always
am sending.	□ always □ usually □ sometimes
am sending. □ always □ usually	□ always □ usually

Now complete these sentences.

I use my voice effectively in the workplace when my purpose is to
A written form I like to communicate with is I like this form because
One situation where I like to communicate in writing is I like to communicate in writing in this situation because