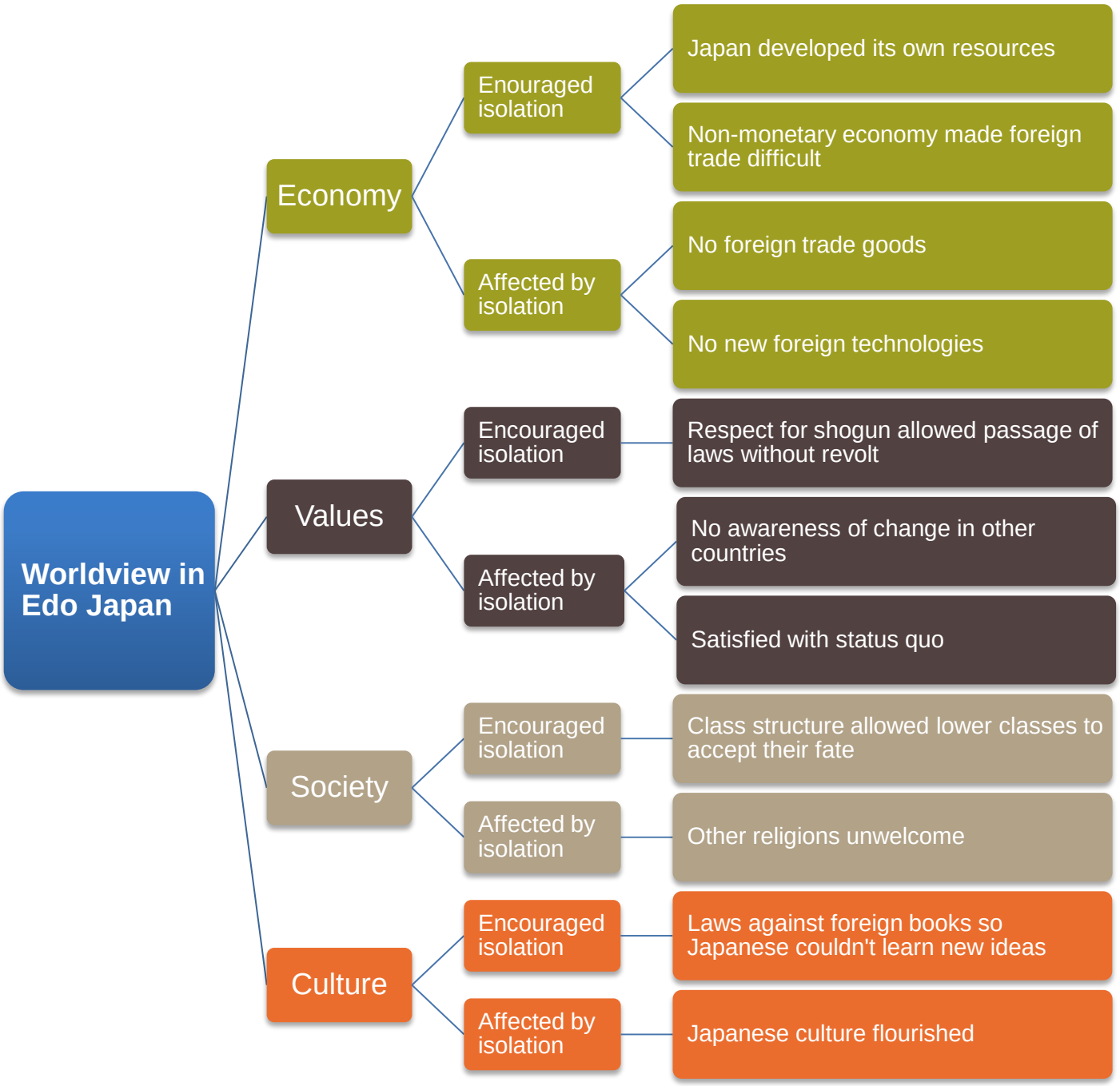Chapter 14 Summary